



# Buffalo Commons

## University-Community Partnership Workshop

Dr. Richard Kiely, Senior Fellow  
Office of Engagement Initiatives, Cornell University





## **FRAMING QUESTIONS...**

What are key dimensions of CBGL?

How do we define CBGL?

Snowball Exercise...

What key dimensions support quality partnerships?

What strategies foster quality partnerships?

Questions, comments, & ideas



# COMMUNITY- BASED GLOBAL LEARNING

The Theory and Practice of Ethical Engagement at Home and Abroad

Eric Hartman, Richard Kiely,  
Christopher Boettcher, and Jessica Friedrichs

Foreword by Rita Zatorski



## The Theory and Practice of Ethical Engagement at Home and Abroad

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**Richard Kiely**, Senior Fellow, Office of Engagement Initiatives—Cornell University

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**Jessica Friedrichs**, Assistant Professor of Social Work—Carlow University

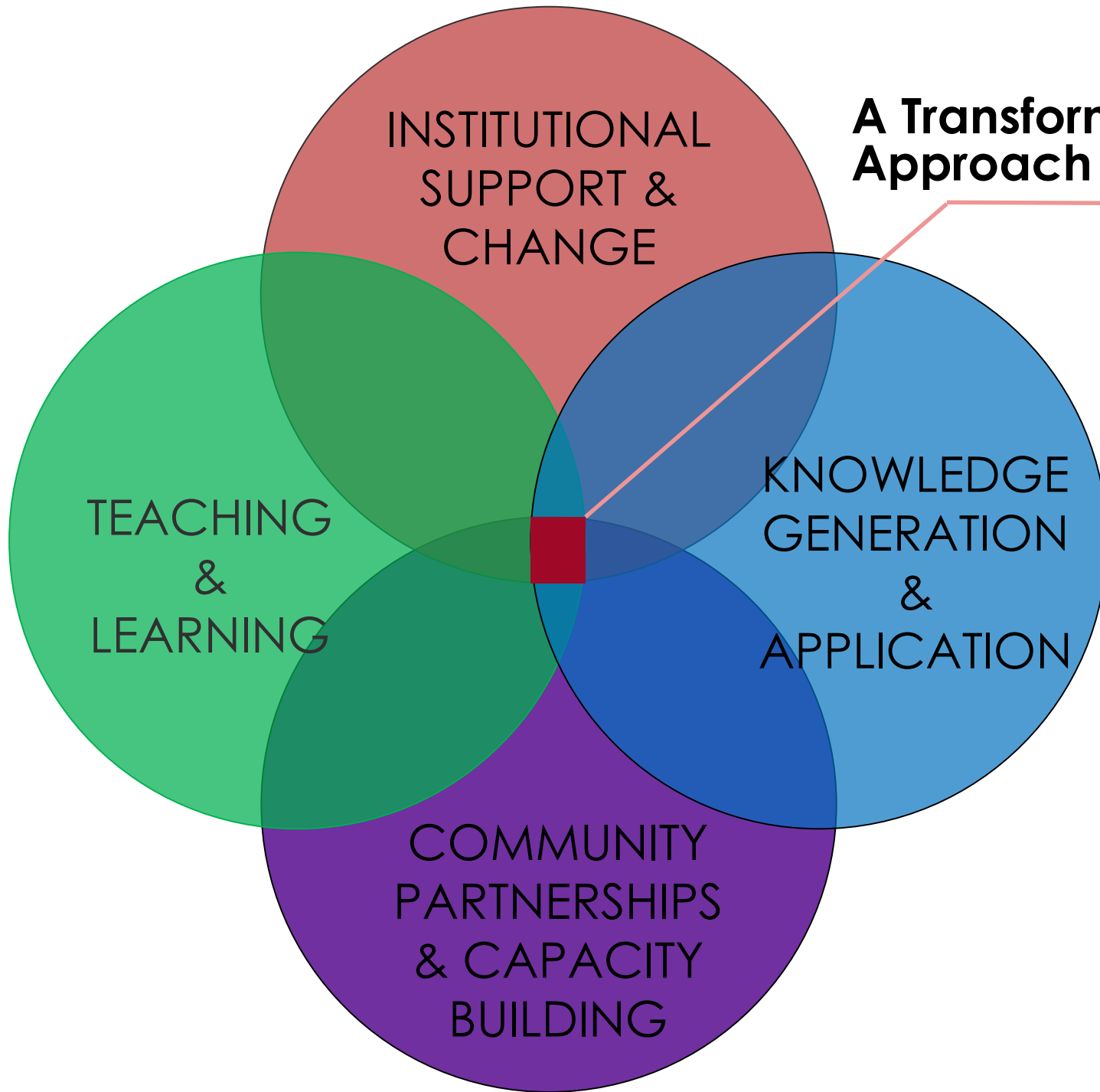
globalst.org



# Community-Based Global Learning

CBGL is “a **community-driven** learning and/or service experience that employs structured, critically **reflective practice** to better understand global citizenship, positionality, **power**, structure, and social responsibility in global context. It is a learning methodology *and* a community-driven development philosophy that cultivates a critically reflective disposition among all participants.”

Hartman, E., Kiely, R., Boettcher, C., & Friedrichs, J. (2018)



INSTITUTIONAL  
SUPPORT &  
CHANGE

TEACHING  
&  
LEARNING

KNOWLEDGE  
GENERATION  
&  
APPLICATION

COMMUNITY  
PARTNERSHIPS  
& CAPACITY  
BUILDING

**A Transformative  
Approach to CELR**

**University-Community Partnerships:  
What Keeps you up at night? What Could Go Wrong?**

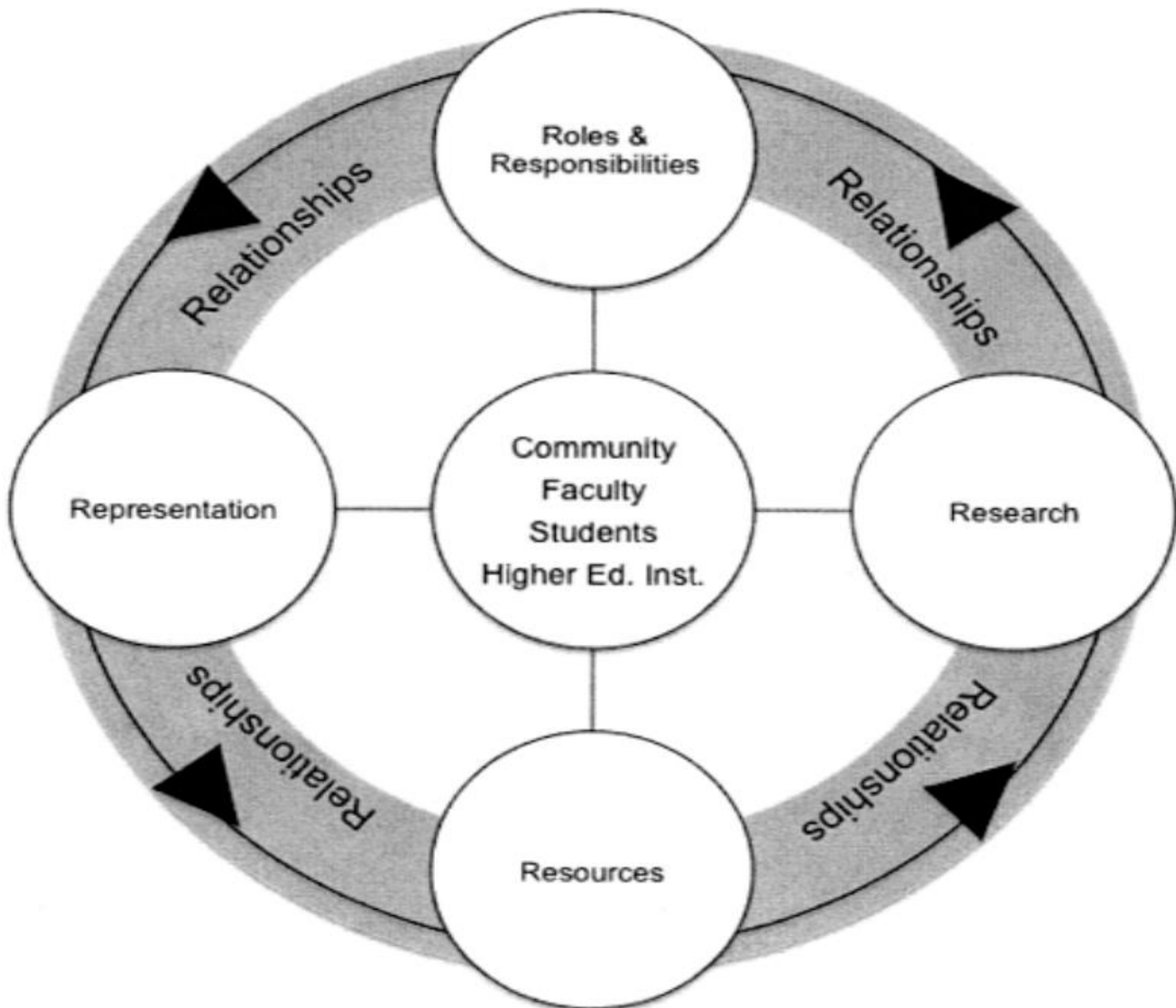
## **SNOWBALL EXERCISE**

**What are key values, principles and practices that support quality university-community partnerships?**

**Principles of Good Practice Exercise:**

Write down what you believe are key values, principles and practices that support high quality, meaningful and sustainable university-community partnerships.





From Sandmann, L., Kiely, R., & Grenier, R. (2009). Program Planning: The neglected dimension in service-learning. *Michigan Journal of Community Service Learning* (17-33).

# SOCIAL CHANGE WHEEL

All of these strategies can contribute to social change.



**Deliberative Dialogue** – exchanging and weighing different ideas, perspectives, and approaches around particular issues in a public setting

*Examples:*

- Organizing ongoing local discussion circles
- Using a National Issues Forums guide to prompt a group to consider multiple options on an issue

**Informal Associations & Mutual Aid** – unpaid, collaborative work or sharing of resources by people seeking to improve their collective quality of life

*Examples:*

- Starting a support group around an issue of concern
- Participating in disaster relief efforts or opening your home to a displaced person

**Philanthropy** – Donating money to increase the well-being of humankind or advance another social good

*Examples:*

- Holding a fundraiser for a nonprofit organization
- Providing cash or in-kind donations yourself

**Protests & Demonstrations** – expressing public disagreement with a situation or policy in a visible, non-violent way

*Examples:*

- Participating in rallies or marches in support of a cause
- Creating public visual or performance art intended to draw attention to an issue

**Social Entrepreneurship** – creating a new venture or using entrepreneurial principles to change an existing one

*Examples:*

- Launching a business with a clear social benefit
- Developing a new product that affordably provides clean water to people in areas without it

**Socially Responsible Daily Behavior** – acting on one's values and civic commitments in one's personal and professional life

*Examples:*

- Challenging racist or sexist words or behavior
- Buying from locally owned or socially responsible businesses

**Voting & Formal Political Activities** – mobilizing others to influence public policy through formal political channels – and participating yourself

*Examples:*

- Organizing a voter registration drive
- Running for public office or working or volunteering on another candidate's campaign

**Advocacy** – supporting an idea or cause through public and private communications, and collecting evidence to support one's position

*Examples:*

- Speaking or writing to individuals, groups, or elected officials on behalf of a cause
- Sharing a video about your cause on social media

**Charitable Volunteerism** – addressing immediate needs, most often through social service agencies, churches, or schools

*Examples:*

- Tutoring a child or an adult once a week
- Serving food or registering people at a soup kitchen or shelter

**Community & Economic Development** – acting to provide economic opportunities and improve social conditions in a sustainable way

*Examples:*

- Developing marketing plans, websites, or other supports to help small businesses grow
- Providing microloans or training to aspiring entrepreneurs

**Community-Based Participatory Research** – conducting research in partnership with members of a community with an intention to benefit the community

*Examples:*

- Defining a research agenda and implementing each aspect of research projects with local stakeholders
- Jointly publishing results to ensure they reach public as well as academic audiences

**Community-Building** – strengthening through interpersonal connections the capacity of local residents and associations to work together

*Examples:*

- Creating local history projects profiling both long-time and new residents
- Organizing neighborhood clean-ups or National Night Out activities

**Community Organizing** - bringing people together to act in their shared self-interest

*Examples:*

- Mapping the skills, interests, relationships, and other assets of residents to inform work on particular issues
- Developing an issue campaign to call for change in a troubling practice, such as the overuse of school suspensions



Campus Compact  
Minnesota



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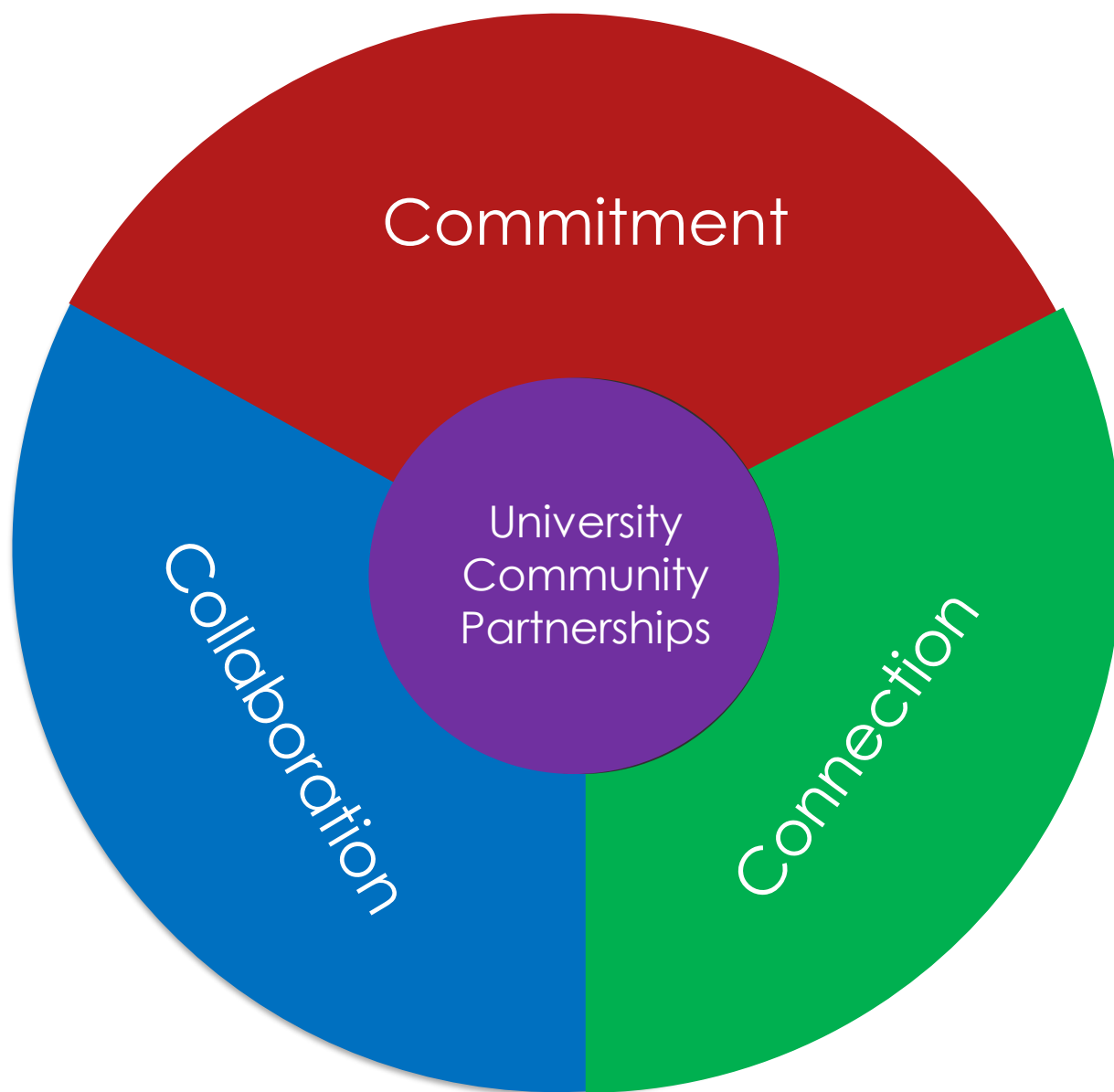
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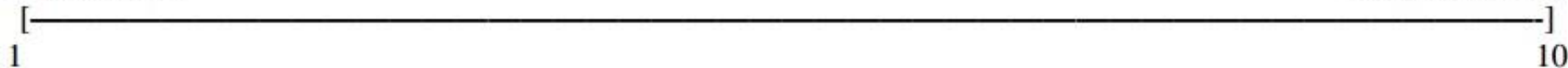
# From Transactional to Transformational

***Transactional relationships*** are instrumental and often designed to complete short-term tasks. Persons come together on the basis of an exchange, each offering something that the other desires. Both benefit from the exchange, and no long-term change is expected.

This is distinct from ***transformational relationships*** wherein both persons grow and change because of deeper and more sustainable commitments. In a transformational relationship, persons come together in a more open-ended process of indefinite but longer-term duration and bring a receptiveness – if not an overt intention – to explore emergent possibilities, revisit and revise their own goals and identities, and develop systems they work within beyond the status quo (2010, pps. 7 -8, emphasis in original).

Transactional

Transformational



- \*Short-term
- \*Project-based
- \*Limited, planned commitments
- \*Work within systems
- \*Maintain separate identities
- \*Accept institutional goals

**EACH BENEFITS**

- \*Long-term; indefinite
- \*Issue-based
- \*Dynamic, open commitments
- \*Create new systems
- \*Create group identity
- \*Critically examine goals

**EACH GROWS**

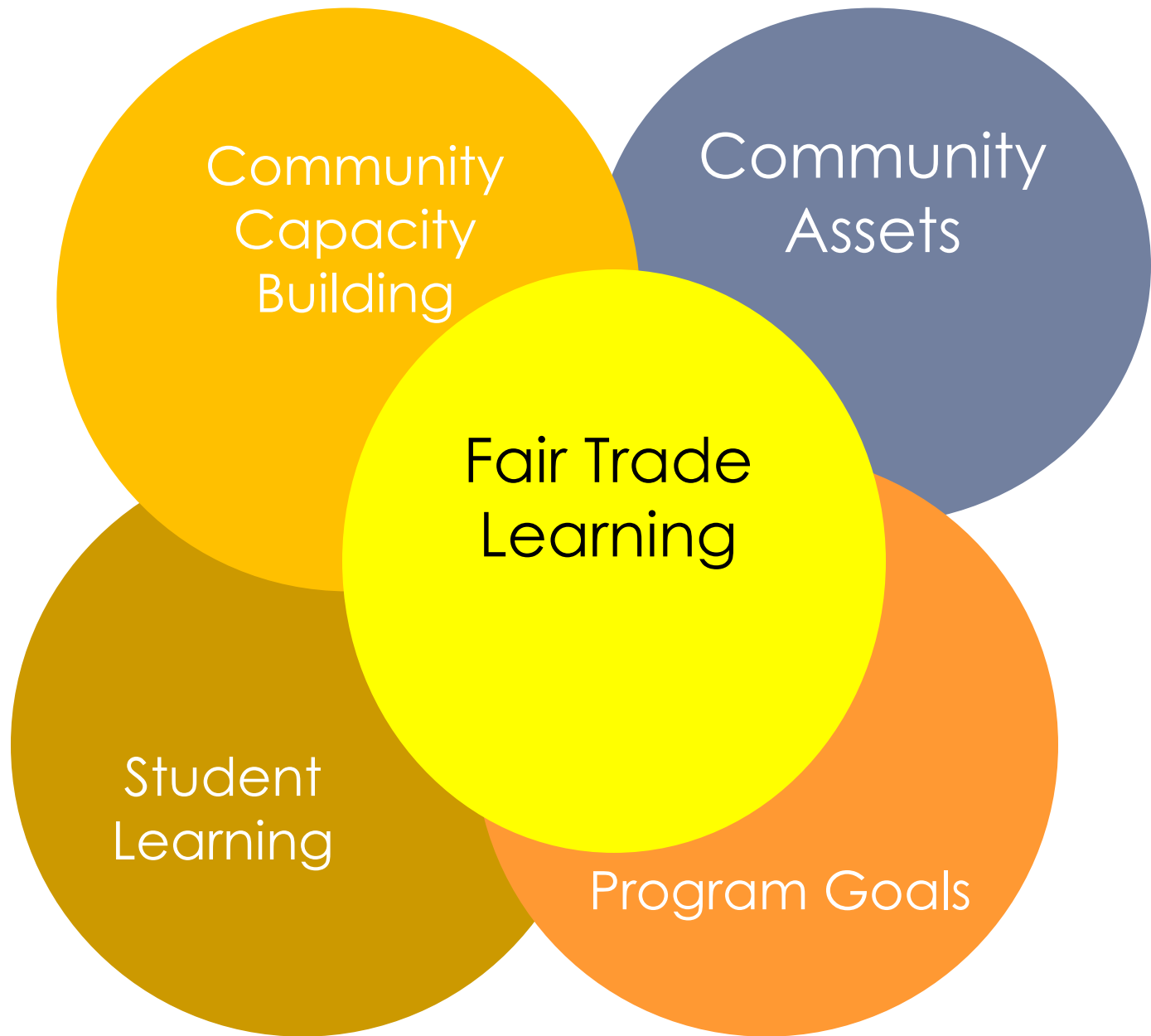
Clayton, P., Bringle, R.G., Senor, B., Huq, J., Morrison, M., (2010). Differentiating and assessing relationships in service-learning and civic engagement: Exploitative, transactional, or transformational. *Michigan Journal of Community Service-Learning*, 5 – 22.

**Table 10-1: Strategies of Development-Oriented NGOs: Four Generations**

	GENERATION			
	<b>FIRST</b> <i>Relief and Welfare</i>	<b>SECOND</b> <i>Community Development</i>	<b>THIRD</b> <i>Sustainable Systems Development</i>	<b>FOURTH</b> <i>People's Movements</i>
<b>Problem Definition</b>	Shortage	Local Inertia	Institutional and Policy Constraints	Inadequate Mobilizing Vision
<b>Time Frame</b>	Immediate	Project Life	Ten to Twenty Years	Indefinite Future
<b>Scope</b>	Individual or Family	Neighborhood or Village	Region or Nation	National or Global
<b>Chief Actors</b>	NGO	NGO plus Community	All Relevant Public and Private Institutions	Loosely Defined Networks of People & Organizations
<b>NGO Role</b>	Doer	Mobilizer	Catalyst	Activist/Educator
<b>Management Orientation</b>	Logistics Management	Project Management	Strategic Management	Coalescing and Energizing Self-Managing Networks
<b>Development Education</b>	Starving Children	Community Self-Help	Constraining Policies and Institutions	Spaceship Earth

Korten, D. (1990) *Getting to the 21<sup>st</sup> century*. West Hartford, CT: Kumarian Press.





# Creating Fair Trade Learning

- Became inspired by fair trade applications to coffee as a potentially more equitable approach to growing, producing, distributing and consuming coffee
- Consulted and worked with hundreds of community leaders and academics all over the world to imagine a response
- Created a set of ideals or principles to help guide us in how we set up partnerships and programs

# Defining Fair Trade Learning

1. **Reciprocity:** FTL prioritizes reciprocity in relationships through cooperative, cross-cultural participation in learning, service, and civil society efforts.
2. **Transparency:** FTL encourages global engagement experiences be rooted in open and clear dialogue about the intersection of money and mutual learning.
3. **Equity and Justice:** FTL explicitly engages the global civil society role of educational exchange in fostering a more just, equitable, and sustainable world.

# Ethics Spectrum

**Less Ethical**

**More Ethical**



- Focus on profit
- Often chases disasters/poverty
- Not community-driven
- Lacks sustainability
- Uninterested in solidarity
- Lacks ethical compass
- Lacks evaluation

- Focus on education/development outcomes
- Longer-term partnerships
- Community-driven
- Focus on long-term solidarity
- Adheres to ethical principles
- Has robust monitoring and evaluation

# FTL Principles

- Dual purposes
- Community voice and direction
- Commitment and sustainability
- Transparency
- Environmental sustainability and footprint reduction
- Economic sustainability
- Deliberate diversity, intercultural contact and reflection
- Global community building

# **Exercise: Program Design Decisions**

- Complete Rubric, Share with Partner
- What's incomplete?
- What's missing?
- What needs more explanation?

Moving to a transformative approach to university-community partnerships and CBGL means critically reflecting on and questioning dominant approaches, norms and assumptions embedded in program models that tend to...

- Focus is more on individual student learning **rather than community voice, impact & social change**
- Reproduce rather than **transform unequal relations of power**
- Create short-term dependency rather than **longer-term, authentic, reciprocal relationships**
- Treat symptoms rather than root causes aimed at **policy & institutional change**
- Respond to community needs rather than identify **community assets & support community capacity building**
- Transfer technology, labor and resources rather than **co-construct and share knowledge & skills**



# QUESTIONS/COMMENTS/IDEAS?

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